

2024 PIA Spring Conference Agenda

Wednesday May 1, 2024

- 8:00 am - 4:00 pm** **Registration Desk Open** – Let’s Get Checked in (Tommy Hughes Ballroom – Downstairs)
- 9:00 am - 12:00 pm** **Life Is Good and People are Crazy (Claims Department and Your Agency)** – presented by Nicole Sherrill, CPCU, CIC, SCLA, Director Auto Claims Team, Penn National Insurance (3 Hour CE)
- 12:00 pm - 1:30 pm** **Luncheon with Keynote address**, Krystle DeGraide, COO, Anthem Software
- 1:30 pm – 3:30 pm** **Personal Auto Policy vs The World** - presented by Nicole Sherrill, CPCU, CIC, SCLA, Director Auto Claims Team, Penn National Insurance (2 Hour CE)
- 3:30 pm – 4:30 pm** **Legislative Update** with Insurance and Safety Fire Commissioner John King, State Senate Insurance and Labor Committee Chairman Larry Walker and House Insurance Committee Chairman Eddie Lumsden (1 hour Ethics CE)
- 4:30 pm – 6:00 pm** **Welcome Reception** honoring President & Chief Operating Officer, Kristen H. Martin, Utica National Insurance Company. Mix & Mingle – Cash Prize.
- 6:00 pm – Until** **Company/Agent dinner on own**

Thursday May 2, 2024

- 7:00 am – 9:00 am** **Exhibitor Move-in with Continental Breakfast**
- 9:00 am – 11:00 am** **Tradeshow & Continental Breakfast** – Food, Fun & Cash Prizes!
- 11:00 am – 12:00 pm** **Keynote Address** –President & Chief Operating Officer, Kristen H. Martin, Utica National Insurance Company (1 hour CE)
- 12:00 pm – 1:30 pm** **Luncheon Buffet** *sponsored by Progressive Insurance* with Keynote address, Karen Bailo, President Commercial Lines Division, Progressive Insurance (1 hour CE)
- 1:30 pm – 3:30 pm** **Panel Discussion** - The Insurance Industry Today (2 hour Ethics CE)
- 3:30pm** **Head Home! Thanks for Attending!**