



Insurance Company Operations

PIA Southern Alliance Webinar Event

PIA Southern Alliance Webinar Event, WB

Feb 12-13, 2025 ET | Webinar

Topics	Date	Time	Speaker
Join Webinar	Feb 12, 2025	07:45 AM-08:00 AM	
Executive and Financial Management	Feb 12, 2025	08:00 AM-12:15 PM	John Neal CRM, MBA Pittsburgh, PA
Lunch - on your own	Feb 12, 2025	12:15 PM-01:15 PM	
Executive and Financial Management (Continued)	Feb 12, 2025	01:15 PM-03:15 PM	John Neal CRM, MBA Pittsburgh, PA
Product Development	Feb 12, 2025	03:15 PM-05:15 PM	John Neal CRM, MBA Pittsburgh, PA
Exam Briefing	Feb 12, 2025	05:15 PM-05:30 PM	
Join Webinar	Feb 13, 2025	07:45 AM-08:00 AM	
Underwriting	Feb 13, 2025	08:00 AM-11:00 AM	Nikki Sherrill-Wyatt CIC, CPCU, SCLA, AIS, AIM, API, AIC, AINS Penn National Insurance, Greensboro, NC
Claims Management	Feb 13, 2025	11:00 AM-12:00 PM	Nikki Sherrill-Wyatt CIC, CPCU, SCLA, AIS, AIM, API, AIC, AINS Penn National Insurance, Greensboro, NC
Lunch - on your own	Feb 13, 2025	12:00 PM-01:00 PM	
Claims Management (Continued)	Feb 13, 2025	01:00 PM-03:00 PM	Nikki Sherrill-Wyatt CIC, CPCU, SCLA, AIS, AIM, API, AIC, AINS Penn National Insurance, Greensboro, NC
Product Distribution	Feb 13, 2025	03:00 PM-05:00 PM	Nikki Sherrill-Wyatt CIC, CPCU, SCLA, AIS, AIM, API, AIC, AINS Penn National Insurance, Greensboro, NC

Educational Consultant:

Bettye Hutchison, CIC, CRM, CPCU, ARM, CPIA, AAI, TRIP
Central Insurance Services, Inc., Adelphi, MD, US

Online Exam Window:

February 17 - February 20, 2025

All final exams require you to have a proctor, a disinterested third-party, to monitor your exam through its entirety. More testing information and instructions can be found at www.riskeducation.org/proctor-monitor-rules (<https://www.riskeducation.org/proctor-monitor-rules/>).

What Time Does This Start For Me?

Pacific	Mountain	Central	Eastern
4:45 AM	5:45 AM	6:45 AM	7:45 AM